

# AdBlue Bulk Delivery Requirements (v2.1)

## Delivery

Bulk Tanker delivery is free to UK mainland on all orders equal or greater than 1500L, \* please note that there is a delivery charge of £10 on all orders under 1500L volume.

## Lead Time

Typically 3 working days for delivery. Emergency fill options available.

## Tanker Access

Tank should be installed in a location where filling can take place via our 26000L bulk articulated tankers (44T) ensuring that adequate access and suitable ground is available. Tanker operator must have line of sight between fill point and tanker controls which are located at the rear of the vehicle. The tanker has a 14m reeling hose.

## Tanker dimensions:

2.55 m wide (excluding mirrors)

16.5 m length

## Filling Connections

Tank fill point should be fitted with the required industry standard NATO STANAG 3756 (70mm) stainless steel tank coupling, please note the coupling should be forward facing and at a height no greater than 1.6m and at a reach of no more than 0.6m. The tank should be fitted with a suitable gauge or inspection point which enables the delivery driver to see the tank level during the filling process. It is recommended that tanks with offset filling position are also fitted with an overfill detection device &/or alarm. If adapting a step or plinth in order to enable driver to access an elevated fill point, it is necessary to ensure that the delivery driver will have adequate space to stand safely and is not able to slip or fall from the plinth during the filling process.

## Environmental Responsibility

AdBlue is delivered into the tank under pressure. In the highly unlikely event of a spill occurring during filling, you will need to ensure that there is either a running water supply, pressure wash equipment or other spill response planning (spill kit & eyebath) available before we are able to fill the tank, our site inspector will undertake the necessary risk assessment on site before we commence filling. There is no charge for the inspection/risk assessment.

## Service

Commercial Fuel Solutions Ltd ensure that all members of the technical sales and customer support teams are fully trained on the installation, operation and service requirements of all our products. Technical Support is available 24 hours a day, 365 days a year via our support number 0845 189 9880. A suitably qualified engineer is on call at all times during out of office hours.